



Meritrust ARS, LLC
276 Braeburn Dr
Martinsburg, WV 25403

Client Satisfaction Survey

In an effort to continuously provide the best possible service for our clients, we ask that you please fill out and return this brief survey to us.

1. Did you receive prompt and professional service during the entire claims process? Did Meritrust ARS keep in constant contact with updates throughout?

I was very pleased with the performance of Meritrust Asset Recoveries and hold Jennifer Mckudski in high regard. She answered my questions quickly and completely.

2. Were you contacted by other companies offering their services to help recover funds in the past? If so, why did you choose Meritrust ARS to help you?

I have had no contact with other asset recovery agencies

3. Company credibility is certainly an issue when receiving a call or letter offering abandoned money. How did we relieve your concerns and convince you the company could do what they said? How can we improve in serving our clients?

Proving company credibility is complicated by the waves of scams on the internet. My personal phone visit with Jennifer quickly put me at ease. Her quiet assurance and pleasant voice are valuable assets.

4. Had Meritrust ARS not contacted you regarding your abandoned money, do you believe you would have ever known about or recovered the funds owed to you?

I had often wondered about some of the details about the settlement of this estate, but I had given up on any new discoveries many years ago. It was a total surprise.

5. Would you recommend Meritrust ARS to others, based on your experience with the company? Why or why not?

I would heartily recommend Meritrust to anyone in need of asset recovery or genealogical assistance

6. Additional Comments:

While I am delighted by the receipt of this substantial amount of money, this recovery picks at some very old family scars which cover long past disputes and disagreements